

Garrett Lancy

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Resourceful and creative IT professional aspiring to make an impact by combining technical skill and experience with natural passion and excitement for technology.

TECHNICAL SKILLS

- **Languages/Tools:** Java, Python, PHP, HTML, CSS, Javascript
- **Libraries, Templates, and Frameworks:** Spring Boot, Thymeleaf, Spring MVC, JSP, Bootstrap, jQuery, AngularJS, Angular
- **Databases/DB Programming:** JDBC, PostgreSQL, MySQL, Hibernate, JPA
- **Additional Skills:** Git, Github, AWS S3, Grafana

EDUCATION

Tech Elevator - Java Programming & Full Stack Development Certification, 2017

Stark State College - CompTIA A+ Certification, 2015

EXPERIENCE

Futuri Media – Support Engineer

02/2022 - Present

- Provide technical support and assistance to customers with software and hardware related issues via phone or email
- Troubleshoot software problems remotely using SSH connections to identify and resolve issues
- Develop, modify and maintain Python scripts and programs to support data input into MySQL databases
- Create and maintain web pages using PHP and HTML
- Collaborate with cross-functional teams to identify and solve complex technical issues
- Develop and maintain technical documentation related to software solutions and support processes

Ron Marhofer Auto Family – Web Developer

09/2017 - 04/2020

- Collaborate with development teams to discuss, analyze, or resolve usability issues
- Review and update web page content or links in a timely manner
- Develop and implement online marketing and digital advertising strategies
- Track, compile, and analyze website usage data using Google Adwords and Analytics
- Upgrade website systems by conferring with vendors and services; developing, testing, evaluating, and installing enhancements or new software